

DROPPING OFF YOUR PET

15 MINUTE GRACE PERIOD

15-30 mins late----- \$10 LATE FEE

Appointment subject to cancelation/reschedule

30+ mins late----- \$30 Cancelation & Re-booking FEE

PICKING UP YOUR PET

We will text you 20 minutes before they are ready

Pick your pet up within 30 mins of completion to avoid late pick-up fees.

0-30 mins after ready ----- NO FEE

30-45 mins after ready-----\$10 LATE FEE

45-60 mins after ready-----\$15 LATE FEE

60+ mins after ready-----\$30 LATE FEE

